**CONTRA COSTA COLLEGE**

**Course-Level**

**Student Learning Outcomes with Assessment Methods and Criteria**

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| --- | --- | --- | --- | --- | --- |
| **x** | **New** |  | **Revised** | **Date:** | **9/11/14** |

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| --- | --- |
| **Department/Course Number:** | MEDIC 232 |

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| --- | --- |
| **Course Title:** | Patient Navigator and Health Coach I |

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| --- | --- | --- | --- | --- |
| Is this course required for completion of a degree, major(s), or certificate program(s)? |  | Yes | X\* | No |

\*This course will be required in a certificate which will be submitted to CIC for approval.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| If yes, which degree/major(s)/certificate program(s)? |  | AA |  | AS |  | ADT (TMC) |

Major(s):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Certificate of Achievement? |  | Yes |  | No |
|  | Certificate of Achievement? |  | Yes |  | No |
|  | Certificate of Achievement? |  | Yes |  | No |

Certificate(s) of Accomplishment:

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| --- |
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|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Does this course satisfy a GE requirement(s)? |  | Yes (If yes, which requirement?) | x | No |

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| --- | --- | --- | --- | --- | --- |
|  | A. Language & Rationality |  | English Composition |  | Oral Communication & Critical Thinking |

|  |  |  |  |
| --- | --- | --- | --- |
|  | B. Natural Science w/ Lab |  | E. Mathematics Proficiency |
|  | C. Arts and Humanities |  | F. Health Education |
|  | D. Social Sciences |  | G. Physical Education |

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|  | Intended Outcome | Assessment Method | Assessment Criteria |
| 1. | Explain the five guiding principles for working with individual clients as a patient navigator/health coach. | Students will answer embedded questions in written exams. | At least 75% of the students will answer correctly at least 70% of the relevant questions. |
| 2. | Role play an effective initial client interview using all the elements required in the three phases of a successful interview: beginning, middle, and end. | Students’ skills and knowledge will be assessed by direct observation. | At least 75% of the students will receive at least an “average” evaluation of at least 75% of the skills and knowledge required. |

You may have more (or fewer) than five outcomes. Attach separate pages as needed.

*02/14 revised*